



Aussie Pet Mobile Bluegrass

Pet Release Form

Before we can do the good stuff,
The legal department says ...

General:

AUSSIE PET MOBILE® & Kentucky State Law says you are responsible for all pet vaccinations and assume all risks and consequences that might result if your pet(s) are not fully vaccinated. We recommend each pet be vaccinated against rabies, distemper, hepatitis, parainfluenza adenovirus type 2, parvovirus, corona, leptospirosis, and Bordetella prior to grooming. Be sure to check with your veterinarian.

AUSSIE PET MOBILE® has the right to refuse grooming any animal that may be a threat to itself or any person. If we are not able to take a cat out of its carrier or get a muzzle on a dog that may bite, then we may refuse it for its own protection and ours. The pet may get away or get injured if it is undergoing a great amount of stress. AUSSIE PET MOBILE® does not use any type of tranquilizers on any pet.

You, the pet owner, will advise us of any medical, physical, emotional issues, allergies, sensitivities or pre-existing conditions. These may include prior surgeries, hip or joint issues, warts, moles, ear infections or skin problems.

AUSSIE PET MOBILE® Authorization for Shaving a Pet

Shaving a pet often exposes pre-existing skin conditions. If an animal is badly matted, you may find sores and tender skin under those mats. Many times the skin is so sore that the clippers may cut the skin, especially while taking mats off of a cat that has very thin skin. There is no way to avoid this, however slow or careful we are. If we notice any problems with the animal, you will be notified immediately.

RELEASE

I am the owner/caregiver of this/these pet(s), and I have read and understood the foregoing cautions, printed above. I realize that pet grooming may cause injury or allergic or other reaction to my pet(s), but I desire to have AUSSIE PET MOBILE® perform the grooming. Therefore, I consent to and authorize the grooming of my pet(s) and I release AUSSIE PET MOBILE® and its employees, franchisees or other representatives, from any responsibility or liability arising out of the performance of those services.

SIGNATURE:

Your consent is required to perform this service.

PRINT NAME:

DATE:

Credit cards

MasterCard, Visa, Discover, American Express

Returned checks:

Subject to a service charge (\$25 minimum) *plus* any additional collection fees.

Groomer tipping is at your discretion.

Your pet's safety and comfort are our first priority



Aussie Pet Mobile Bluegrass Odds-n-Ends

To make this an enjoyable experience for our
two legged clients, as well as our four.

- If you are not happy with your pet(s)' groom outcome, please let us know within 48 hours, and allow us to "make it right" now, or in the future. By signing, you agree to this resolution process.
- Our philosophy is to offer a stress free grooming experience for your pet(s). Your pet's safety and comfort are our first priority. We will not perform any grooming procedure that causes pain or a level of stress that we think is excessive.
- **Cancellation / No show Policy:** We ask that you give us at least 48 hours' notice of the need to cancel or reschedule your appointment. Notice of 24 – 48 hours is subject to a minimum charge of 50% of the groom price, or \$50, whichever is greater. Notice less than 24 hours is subject to the full groom price, at our discretion. No shows will be charged \$100 minimum.
- **Eye irritation:** Our products are formulated for pets, and are deemed gentle, but not necessarily tearless. Pets often splash soap and water everywhere. It is possible your pet(s)' eyes may have resulting eye irritation. We do what we can to avoid this.
- **Nails:** If nails are too long, as determined by the groomer for the safety and comfort of your pet(s), the nails may not be shortened to a desired length without clipping the quick.
- **Fleas:** If your pet(s) have fleas, you can treat them with a Capstar approximately four hours before the groom. If we find fleas on your pet while in the grooming salon, a flea bath is required, as well as a \$20 charge to fumigate the van.
- **Prices are estimates**, subject to change at the groomer's discretion. This will be reviewed before proceeding. If you choose to not proceed, you are responsible for a minimum trip charge.
- If we shave your pet due to matting, your pet(s)' appearance may be temporarily unattractive, unpleasant, or uncomfortable, while your pet grows a healthy coat and the skin heals.
- **We do not pay vet bills** for eye irritations, or common responses to being shaved down, such as skin rashes, cuts, skin irritations, repairing broken skin due to scratching, licking, chewing, or pets that shiver / hide.
- Your pet(s)' inability to stand during the grooming process may require us to halt the groom. Your pet may not be dry, or evenly trimmed in such a case.
- We encourage you to ask your groomer lots of questions.
- We will never share, sell, or distribute your personal information to anyone outside AUSSIE PET MOBILE®

Your pet's safety and comfort are our first priority